

StorylineIQ Procurement Packet

StorylineIQ · Last updated June 9, 2026

Company Overview

StorylineIQ is a K-12 classroom behavior, recognition, and student-support platform used by teachers, school administrators, and district administrators. Schools and districts remain the owners of all educational data.

Product Overview

- QuestIQ — classroom recognition and positive-behavior tracking
- SupportIQ — student support plans, interventions, and progress monitoring
- ReportIQ — student, classroom, and district reports
- ConferencelQ — parent-conference preparation packets
- InsightIQ — AI-assisted summaries and pattern detection for educators
- AdminIQ — school and district administrative console

Privacy Commitment

- StorylineIQ does not sell student information
- StorylineIQ does not use student information for advertising
- StorylineIQ does not create non-educational student profiles
- Districts own their data; StorylineIQ is the processor
- FERPA, COPPA, and state student-data-privacy law-aligned

Security Overview

- Least-privilege, role-based access enforced at the database layer
- School and district-level data segregation
- TLS 1.2+ for all transit; encryption at rest by the managed database provider
- Audit logging for administrative actions, exports, and AI insight generation
- Multi-factor authentication required for administrative roles

AI Usage Statement

AI assists educators. AI does not make disciplinary decisions, assign grades, determine special education eligibility, or determine student placement. Student names are redacted before transmission to the AI provider. Educators remain responsible for professional judgment and decision-making.

Data Ownership

Schools and districts retain ownership of all student records and educational data. StorylineIQ acts as a service provider and data processor under district direction. Full export and deletion are available on request.

Subprocessors

- Supabase — application database, authentication, and file storage
- Cloudflare — edge hosting, CDN, and TLS termination
- Lovable AI Gateway (Google Gemini) — AI summarization (names redacted)
- Resend — transactional email

Incident Response Summary

StorylineIQ maintains procedures for detection, investigation, containment, recovery, and customer notification. Districts under contract receive timely notification of incidents affecting their data as required by law or contract.

Contact

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